CONVERSATIONS INVITING CHANGE
Dr John Launer

Family Therapist, Consultant in General Practice and Primary Care and Assoc Dean for Faculty Development for Health Education, UK

‘In his keynote presentation, John Launer will give an account of “Conversations Inviting Change”. This is a model of interactional skills training that John and a team of medical educators in the UK have developed over the last 15 years, “Conversations Inviting Change” is now widely used for training in healthcare consultations, individual and group supervision, and team facilitation and conflict resolution. It is particularly useful in helping patients, trainees and colleagues to move from telling stereotypical or ‘stuck’ stories to more imaginative ones in their everyday work. John will describe how he and his team teach ‘Conversations Inviting Change’, how they train their trainers, and an evaluation of the work. He will also look at how the model can help practitioners and educators manage their work better in times of turbulence and organisational change.’